



Why consider an enterprise platform for government?

Digital government is at the tipping point



What's needed is a single, purpose-built platform with a suite of ready-made cloud solutions.

In the past two decades, digital technologies have accelerated and evolved to become more powerful and cost effective. Government agencies are modernizing technical infrastructure, re-imagining service delivery, and strengthening resident and business connections. But adding new technology isn't enough. The key to aligning business and IT while optimizing resources is through an enterprise approach.

Calling for a unified approach



Offering scalable growth for the long run.

Accela offers an enterprise-wide govtech stack built on a modern cloud platform that helps agencies:

- Migrate legacy systems to more efficient and effective citizen-facing platforms
- Improve security against ransomware and other attacks
- Provide a seamless citizen experience that matches growing digital-first expectations
- Optimize IT resources and budgets
- Eliminate manual, paper-based data processes that impede productivity
- Standardize data and data sharing so that decisions can be made from a full-picture perspective

What's in it for you?



Are you a CIO?

You'll be able to:

- Leverage and extend platform investments to improve ROI
- Reduce security risks and user change management requirements
- Get more secure against ransomware
- Reduce employee overburdening with a single system to maintain and one vendor to manage
- Easily add more departments as you grow and scale
- Modernize systems to deliver equitable services
- Enable remote work
- Make changes yourself as needs arise



Are you an agency head?

You'll be able to:

- Move faster and be more agile because you don't have to stand up new capabilities for new processes
- Be less dependent on IT bottlenecks
- Enable sounder decisions with better quality data, reporting, and analytics
- Reduce end-user training burdens with common workflows and interfaces
- Allow agencies to retain autonomy for individual workflows
- More efficiently address the building boom and attract development
- Act now to modernize systems and resident services and deliver a full end-to-end experience with stimulus funding



Are you an elected official?

You'll be able to:

- Leave a legacy and make a long-lasting impact on your communities with needed investments that can now be made with stimulus funding
- Leverage and extend platform investments to improve ROI
- Gain quick insights into code enforcement, licenses, permits, etc. with comprehensive dashboards built from one single source of truth
- Standardize processes and workflows
- Reduce negative exposure risks and ransomware vulnerability
- Deliver a better experience for staff and citizens
- Build trust with voters with more effective government services

Enhanced capabilities that benefit everyone



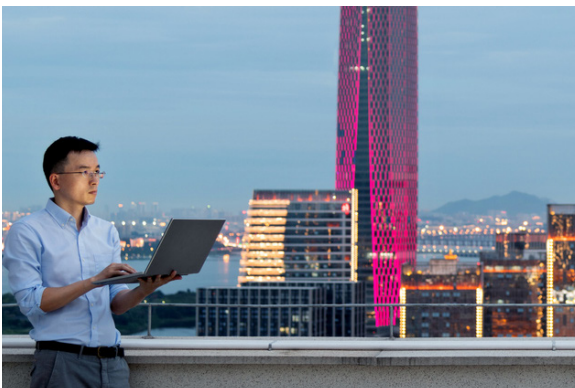
Here's what your agency can do:

- Make better decisions and identify problems to be addressed with a single source of truth
- Improve staff productivity and facilitate remote work
- Provide a unified customer experience
- Improve cross-departmental workflows to do more with less



Here's what citizens receive:

- A seamless, one-stop experience across multiple services
- Improved customer service consistent with consumer-like digital experiences
- Reduced turnaround times and streamlined digital paperwork



Here's what IT leaders can do:

- Reduce administrative overhead with fewer vendor relationships to manage
- Make best-of-breed systems more affordable with cross-department deployment
- More easily aggregate data and share reports
- Provide an effortless employee experience and reduce ticket volume with easy-to-use, consistent interfaces
- Increase cross-department oversight beyond infrastructure and into applications

A tailor-made solution built on expertise

Built specifically for government, Accela's cloud platform was built for community development and regulatory (CDR) functions. Our APIs are built for government use cases, and fee schedules and payment processing are aligned with how agencies collect fees.

Accela has the longest tenure and deepest commitment in this market, having delivered digital solutions on a secure platform for more than 20 years.



“We wanted to find a best-in-breed solution that could serve many areas of government so that we could manage much more with way fewer resources. Accela solves many business functions in one so we can deliver value-add services, without the headaches that came with outdated point solutions.”

—Bryan Zumwalt, Pinellas County



“There have definitely been benefits from using cross-department collaboration. For example, if you kick off a permit, you don't have to have duplicate efforts when it comes to fire prevention, utilities, public works, and so on. This ultimately leads to reduced turnaround and an improved customer experience.”

—Stu Craven, City of Omaha



Take an enterprise approach with the Accela Civic Platform



Accela provides a market-leading enterprise platform that empowers state and local governments to build thriving communities, attract and grow businesses, and deliver citizen services. A seamless experience for permitting, licensing, code enforcement, planning, building, service request management, and more.

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Ready to deliver a better experience to staff and constituents?